Health, Safety, Environment and Quality Policy

AusNet Services' purpose is to empower communities and their energy future.

AusNet Services owns and operates the Victorian electricity transmission network, one of five electricity distribution networks, and one of three gas distribution networks in Victoria. Through Mondo we provide a range of energy and infrastructure products and services to business, government, communities and households.

Our corporate values underpin how we work: We work safely; We do what's right; We're one team; We deliver.

We regard health, safety and environmental outcomes associated with our business operations as an ethical responsibility. We never compromise on safety and we genuinely care for the physical and emotional wellbeing of people. At AusNet Services, safety is a way of life. Our safety goal is zero injuries - "missionZero".

AusNet Services is committed to enabling people delivering services to our customers and communities to work safely and with excellence, by:

- ➢ Displaying health, safety, environment and quality leadership and commitment at all levels.
- ➢ Recognising that people, their attitudes and beliefs are central to health and safety in the workplace and to complying with environmental obligations.
- ➢ Training and inducting our workforce, so our people can actively take part in the safe planning and performance of work.
- ➢ Ensuring that an effective health, safety and environment risk management framework is in place, including a focus on the management of critical risks to protect our people, environment, assets and community.
- ➢ Continuously improving our management system, setting clear objectives and monitoring performance.
- ➢ Effectively communicating with our people.
- ➢ Engaging, supporting and challenging our delivery partners and others in the supply chain to align their standards of safety, quality and environment management and performance.
- ➢ Continually innovating to improve health, safety and environment outcomes.
- ➢ Accurately recording, reporting and investigating workplace incidents for health, safety and environment.
- ➢ Complying with relevant legislative, regulatory, corporate and other requirements.
- ➢ Monitoring, reviewing and evaluating our health, safety, environment and quality systems, compliance and performance including through regular audit programs.

Effective health, safety, environment and quality leadership means having clear expectations of behaviour and care that are never compromised.

Peter Mason
Board Chairman

Tony Narvaez
Managing Director

19th May 2020